

NEWSLETTER

MARCH 2025

Kerang | Cohuna | Boort | Pyramid Hill | Koondrook | Quambatook | Swan Hill

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NTERNATIONAL WOMEI



FRIDAY 7 MARCH 7.30AM FOR 8AM START

Morton Garner Pavilion Cohuna Recreation Reserve, Island Road, Cohuna

Lucky Door Prizes



Suzy Q Coffee Bar



Guest speakers

- Wendy Lughusen, Director of Clinical Services, Cohuna District Hospital
- Elise Drake, Indie Rock Singer/Songwriter and
- Our very own Penny Wilkinson as MC.







Booking essential by Monday 3 March: Call (03) 5450 9333 Or book through **Trybooking**

March Forward

It's time to turn promises into progress

















ACKNOWLEDGEMENT OF COUNTRY

NDCH acknowledges that our work occurs on the country of the Traditional Owners of the area, the people of Barapa Barapa, Wamba Wamba, Yorta Yorta and DjaDja Wurrung and acknowledge their ancestors who have been custodians of this land for thousands of years.

We acknowledge and pay our respects to their Elders, past, present and emerging, and through them, to all Aboriginal and Torres Strait Islander people.





LGBTIQA+ COMMUNITIES

NDCH proudly supports the LGBTIQA+ communities.



CHILD SAFE COMMITMENT STATEMENT

Northern District Community Health is committed to the safety and wellbeing of all children and young people and has zero tolerance for child abuse. We are committed to providing a child safe environment where children and young people are safe and feel safe, and their voices are heard about decisions that affect their lives. In particular, we pay attention to the cultural safety of Indigenous children and children from culturally and/or linguistically diverse backgrounds, children who identify as LGBTIQA+, as well as children with a disability. Every person involved at Northern District Community Health has a responsibility to understand the important and specific role they play individually and collectively to ensure that the wellbeing and safety of all children and young people is at the forefront of all they do. See our website for our full Child Safe Commitment Statement.

Vision

Building healthy, inclusive and connected rural communities.

Purpose

To improve health and wellbeing and reduce rural health inequity by working across the social determinants of health.

Values

We trust, encourage and look out for each other.



We have the courage and agility to champion new ways.



We have an eye on shaping the future.



We can be counted on to deliver and do things well.



We listen.



We know diversity of people, experiences and perspectives make our work stronger



Connect with us on social media!



<u>Facebook</u>



<u>LinkedIn</u>



<u>Instagram</u>



A ONE-STOP-SHOP FOR LOCALS LIVING WITH CHRONIC CONDITIONS



Buloke, Loddon and Gannawarra Shires have limited access to GPs and other health professionals. A new program -the Sustainable Rural Healthcare Hubs trial - is helping improve access to healthcare closer to home for rural people living with complex and chronic conditions.

Health services across this region collaborate to create Healthcare Hubs.
Hubs are operating in Kerang, Quambatook, Pyramid Hill and Boort. Soon we'll be adding sites in the Inglewood & Districts Health Service and East Wimmera Health Service catchments.



TEAMS CLOSER TO HOME

GPs and nurse practitioners lead teams of allied health professionals such as nurses, diabetes educators and mental health professionals, to give patients access to comprehensive healthcare. A care coordinator makes sure patient questions are answered and their needs met, helps make appointments and manages referrals to other health professionals. Patients can see members of their healthcare team face-to-face or via phone/video to save on travel time.

GROWING THE HEALTH WORKFORCE

Training opportunities for existing team members as well as health and medical students will eventually support more people to work and stay in the region. Research and evaluation are part of the trial. As the model grows, it will create a blueprint for other regional areas facing similar issues

The trial is delivered the Integrated Health Network Alliance, which includes Northern District Community Health, Murray PHN, Inglewood & Districts Health Service, Boort District Health and East Wimmera Health Service. Round 4 of the Australian Government's Innovative Model of Care Grant program funds the trial from 2024 to 2027.

Exploring New Assistive Technology with Novis Healthcare

On the afternoon of Thursday 6 February, our Occupational Therapy team met with Natalia from Novis Healthcare to learn about the latest in assistive technology. Natalia provided updates on equipment that could benefit our clients, helping us explore new ways to support their independence and well-being.

We're always looking for innovative solutions to enhance client care.



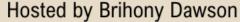
GANNAWARRA SPORTING CLUB

Inviting members, volunteers, players and supporters from all sporting clubs in the Gannawarra Shire to come together and celebrate local sport, learn and network

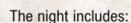


KOONDROOK RECREATION RESERVE Penglase Street, Koondrook Tuesday 25 March, 2025

6:00 PM FOR 6.45PM START



- TV Host, Entertainer, MC, Vocalist
- Sports Presenter @foxfooty
- Advocate and Ambassador



- Practical and proactive advice for successful grant applications from The Grants Guy
- Industry professionals in a Q&A panel on all things sport and recreation, grant funding, club support and more!
- The launch of the Gannawarra Fair Access Policy
- Lucky door prizes to be won!



Bookings essential https://www.trybooking.com/CYZLL or scan the QR code Enquiries to grants@gsc.vic.gov.au



Dinner provided Drinks at bar prices



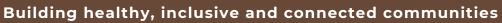






Supported by Gannawarra Shire Flood Recovery Funding through the Gannawarra Community Resilience Committee





Meet Our New Doctors



Dr Joe Dawson

Dr. Joe Dawson, a GP registrar with a special interest in preventative health, chronic disease management, child health, and minor procedures. Originally from Gippsland, Dr. Dawson is passionate about providing compassionate care and improving the health of the Kerang community.

Dr Zoya Sadeghi Pour

Dr. Zoya Sadeghi Pour, a specialist in gynaecology and women's health. Dr. Zoya provides expert care in contraception option such as Mirena & Implanon insertion and removal, reproductive health, menstrual concerns, menopause management, and more, supporting women at all stages of life.





Dr Feryal Zubair

Dr. Feryal Zubair, also a GP registrar, provides patient-centered care across a wide range of health needs, including preventative care, chronic disease management, and acute conditions. She has a calm and approachable nature, with special interests in mental health, geriatrics, and women's health.

Book an appointment any of our doctors today!

Call our medical clinic on 03 5452 1366 or book online via HotDocs:



Changes to Podiatry and Footcare Services



There have been changes to NDCH's podiatry and footcare services. From February 2025, our podiatry services will operate three days a week, and we will focus on providing care for clients with high-risk foot health needs.

Here's what you need to know:

- Low-Risk Clients: If you are a Kerang and/or Cohuna-based client and considered low-risk, you will receive a letter with information about these changes, including contact details for local podiatrists. These providers are accepting new clients.
- Footcare Appointments: If you were receiving footcare through Allied Health Assistants (AHAs), appointments are not being rebooked at this time. You will receive a letter with information about these changes, including contact details for local podiatrists. These local podiatrists are accepting new clients.
- **High-Risk Clients:** We will continue to book appointments for high-risk clients as needed, based on podiatrist discretion.
- **Diabetic Assessments:** Our 12-month diabetic foot assessments will continue to be available. Patients are encouraged to have a GP referral for this 12-month annual assessment.

If you're seeking private podiatry services, we encourage you to speak with your GP about available options. While NDCH is no longer accepting GP management plans, local private podiatry providers do.

Our team is reviewing all podiatry and footcare clients to ensure everyone's needs are addressed. If you have any questions or concerns, please contact our office on (03) 5451 0200.

We thank you for your understanding as we adapt to these changes, please see below for information on private podiatry options in your area.

Gannawarra Services	Taylor Made Podiatry Location: Kerang Phone: 0419 999 549 Email: info@taylormadepodiatry.com.au	Rivergum Podiatry Location: Barham Phone: 0499 361 719 Email: admin@rivergumpodiatry.com.au
Loddon Services	Il ocation: Roort Lockington & Dingee Dhone: 5451 5200 (Roort District Healt	
Echuca Services	Echuca Podiatry Location: Echuca Phone: 5482 5844 Email: echucapodiatry@gmail.com	Active Podiatry Location: Echuca Phone: 03 5442 2289 Email: activepodiatry@gmail.com
Swan Hill Services	Country Feet Podiatry Location: Swan Hill Phone: 0421 928 840 Email: countryfeetpodiatry@gmail.com	We Fix Feet Location: Swan Hill Phone: 0499 500 729 Email: wefixfeetswanhill@icloud.com



12PM - 2PM · COMMUNITY EVENT · SAUSAGE SIZZLE GARDEN PARK, NEAR THE GATEWAY CENTRE

Join the community celebration and cheer Ben "Mino" Welch into town as he starts to make his way to the last gruelling leg of his Murray Marathon (9 marathons in 4.5 days!! 380km the length of the Murray between Mildura and Echuca).

Sausage Sizzle available or bring your own picnic lunch and join us at The Gateway Information Centre where there will be representatives from both Headspace and NDCH to continue the conversation about positive mental health and regional services that are available to tackle this disturbing and swelling phenomena. This event is to highlight Ben's mission to raise more awareness of mental health and the solutions that are so vital to our future to help protect and nurture the precious young minds of the next generation.

THERE'S ALSO A CHANCE TO MEET BEN!

(depending how he is feeling after running 321km's)



CAN'T ATTEND BUT WANT TO DONATE? DONATE VIA THE GO FUND ME PAGE

ALL PROCEEDS TO FUND HEADSPACE MILDURA, SWAN HILL & ECHUCA









NDCH MEDICAL CLINIC

34 FITZROY STREET, KERANG VIC 3579 03 5452 1366

DOCTORS

Dr John Shokry Dr Zoya Sadeghipour Dr Joe Dawson Dr Feryal Zubair

NURSE PRACTITIONERS

Yvonne Fabry Heather Spence

NURSES

Jen Brereton-Team leader Shannon Laursen Kristen Hipwell Narelle Weekly Sharee Edge Rosi Bear Jen Emonson Marg Winship

ADMIN STAFF

Aliesha O'Neill (Practice Coordinator) Nicole Betson Hilda Higgins Leonie Garner Taylah Clements (casual)



If you have a **MEDICAL EMERGENCY**, please phone **000** and ask for an Ambulance.

For bookings call 03 5452 1366 or make an online appointment by visiting https://ndch.org.au/gp-clinic-book-now/

LIFELINE

Anyone having a personal crisis lifeline.org.au | 13 11 14

HEAD TO HEALTH

Support from experienced mental health professionals headtohelp.org.au | 1800 59 52 12

ORANGE DOOR

People experiencing family violence orangedoor.vic.gov.au | LODDON: 1800 51 23 59 | MALLEE: 1800 29 09 43

NURSE ON CALL

Caring, professional health advice 24 hours a day 1300 60 60 24

MENSLINE

Men with emotional or relationship concerns mensline.org.au | 1300 78 99 78

ALCOHOL & OTHER DRUGS INTAKE

For people needing help with alcohol & drug issues www.acso.org.au/aod-mh-support | 1300 022 760

BEYOND BLUE

Anyone feeling anxious or depressed beyondblue.org.au | 1300 22 46 36

KIDS HELPLINE

Counselling for young people aged 5-25 kidshelpline.com.au | 1800 55 18 00

VICTORIAN HOUSING SUPPORT

Crisis housing support 1800 825 955

NURSE ON CALL

Caring, professional health advice 24 hours a day 1300 60 60 24

REGIONAL MENTAL HEALTH TRIAGE

Assessment service for people experiencing mental illness 1300 363 788



OUT OF HOURS EMERGENCIES

In the event of a medical emergency please ring 000. For urgent after hours care, please attend or call Kerang District Health on (03) 5450 9200. If you are seen by one of our Clinic Doctors at Hospital, please be aware that a \$50 co-payment will be charged.

PHONE CALLS

If you need to speak to a Doctor during business hours, your call will be returned at the Doctor's earliest convenience. Please be prepared to leave your contact details with the Medical Reception. If you have an abnormal test result you will be contacted by the Doctor or clinic staff.

COMPLAINTS

We welcome your suggestions, complaints and compliments. Complaints should be addressed to the CEO of NDCH. If you are unhappy with how we manage your complaint, you can contact the: Health Complaints Commissioner

Phone: 1300 582 113

Level 26, 570 Bourke Street, MELBOURNE VIC 3001.

HOURS AND APPOINTMENTS

Monday to Friday: 8.30am - 5.00pm Consultations are by appointment only Double appointment times can be made by request. Please let staff know if there are any specific needs. We would appreciate early cancellations where possible to allow us to contact other patients we may have on a waiting list.

Clinic Services

- GP Consultations
- Health Assessments
- Nurse Practitioner Consultations
- ABI (Ankle-Brachial Index Test)
- Medicals
- Immunisations
- Travel Vaccines
- GP Management Plans
- GP Mental Health Plans
- Specialist Referrals
- Ear Wash
- Skin Check Biopsy & Excision
- Cryotherapy
- Diathermy
- Spirometry (Lung Function Test)
- 24 Hour BP Monitoring
- 24 Hour Heart Monitoring
- ECG (electrocardiogram)
- Hearing Aid Specialist
- Telehealth Services
- Cardiologist
- Pathology services onsite

Procedures have a practice fee. Call our Medical Receptionists for appointments or information: 5452 1366.













Contact Us

KERANG Community Health

24 Fitzroy Street Monday to Friday 8.30am to 5.00pm Phone: 03 5451 0200 Email: info@ndch.org.au

Medical Clinic

34 Fitzroy Street Monday to Friday 8.30am to 5.00pm Phone: 03 5452 1366

COHUNA

25 King Edward Street Monday to Friday 9.00am to 4.00pm Closed 12:00pm to 1.00pm

Phone: 03 5451 0250

PYRAMID HILL

12 Victoria Street Monday to Friday 9.00am to 10.00am (other times by appointment) Phone: 03 5455 7065

BOORT

119-121 Godfrey Street Open by appointment only

Phone: 03 5451 0260

QUAMBATOOK

33 Mildred Street Mon, Wed and Friday 9.00am to 10.00am (other times by appointment)

Phone: 03 5457 1300

SWAN HILL

107 McCallum Street Monday to Friday 9:00am to 4:00pm Closed 12:00pm to 1:00pm

Phone: 03 5451 0200

We share professional spaces in Koondrook. Charlton, Sea Lake, Donald & Wycheproof too.



Northern District Community Health

Thank you for reading.

www.ndch.org.au

NDCH acknowledges the support of the Victorian Government. NDCH is supported by funding from the Victorian Government under the HACC Program.

NDCH is supported by the Australian Government Department of Health.

*Although funding for this nursing and allied health service has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.













Achievement Program









